

GENERAL TERMS AND CONDITIONS (GTC)

This document includes the general terms and conditions of the contract between our company, Congress & Hobby Service Ltd, and its Customers.

You can accept our terms and conditions by checking the option “I accept the General Terms and Conditions, and the terms and conditions published on the website of the event” when you order our services.

The present GTC is an inseparable part of the contractual legal relationship between the parties.

By registering for the event, the Customer agrees that they have become familiar with, read, and understood the provisions of the current GTC, and they have accepted its contents related to them without any objections.

The present GTC is free from any unilateral or detrimental discrimination with respect to any customers or registering parties.

1. The **contract** between Congress & Hobby Service Ltd and the Customer shall be **entered into** and become a **valid** electronically written contract upon the Customer’s voluntary registration, upon recording the individual order, and upon the acceptance of the GTC by the Customer. We will file the contract, and with no delay we will send a confirmation message to the email address provided by the Customer. The confirmation message will be recorded and stored.

2. According to the contract between Congress & Hobby Service Ltd and the Customer, Congress & Hobby Service Ltd shall provide the Customer with services for the event identified by the Customer. The Customer shall pay a participation fee to Congress & Hobby Service Ltd for the services included in the participation fee, and for mediated services (accommodation, food, entertainment, etc.), the Customer shall pay their respective fees to Congress & Hobby Service Ltd, based on the amounts offered on the website of the event, or in the email sent to the Customer.

3. The content of the services offered by Congress & Hobby Service Ltd in relation to the individual events is detailed in the information available on the website of the individual events. The Customer can use the application to choose the services they require based on their individual needs. The website of the event also includes the cancellation policy in effect for the services of the given event; thus we ask you to read those very carefully. Please note that the services ordered electronically via our website, as well as the key terms and conditions displayed on the website of the event, plus the order by the Customer, together with its confirmation, are all parts of the electronic contract.

4. Congress & Hobby Service Ltd works with subcontractors to provide its services. Its services provided may include mediated services. The mediated services will be listed in the invoice.

5. **Payment** is possible via the internet by a bank card, or via bank transfer. On-site payment in cash or by bank card is also possible at the time of the event. After submitting the registration, a confirmation message with the details of payment options will be generated. Having received the payment, Congress & Hobby Service Ltd will issue an invoice for the Customer, which invoice qualifies as a document subject to strict accounting. In every case, the invoice includes the extent of the mediated services.

6. The Customer is entitled to the withdrawal from or cancellation of the contract, according to the cancellation policy published on the website of the event.

7. The contract based on the terms stated above between Congress & Hobby Service Ltd and the Customer is for a definite period of time, lasting for the duration of providing the services/remuneration as set forth in the contract (to the end of the event). The contracting parties may, on mutual agreement and at any time, modify the contract in writing (in email with a confirmation message).

8. Congress & Hobby Service Ltd may terminate the contract if the Customer fails to fulfil their contractual obligations despite the payment note or after the assignment of extension of time, or if the Customer severely violates any material term of the contract in any other way.

9. With respect to default otherwise, the provisions of the Hungarian Civil Code shall prevail. Congress & Hobby Service Ltd is primarily obliged to carry out remediation, and the Customer is obliged to report any issue immediately at the site of the event.

Congress & Hobby Service Ltd assumes responsibility exclusively for proven damages through their fault, and the maximum amount of damages is the Customer's participation fee for the event in consideration.

10. With respect to matters not regulated by an individual agreement, the present GTC shall prevail.

11. With respect to matters not regulated by this contract, Hungarian laws, and primarily the Civil Code and the actual legislation, shall prevail. In the event of a legal dispute, parties appoint the exclusive competence of the Szeged District Court and Court of Justice.

12. Congress & Hobby Service Ltd stores and handles its Customers' personal data according to the relevant data protection requirements.

With respect to matters not regulated by the present GTC, sections 6:77–6:81 of the Civil Code, as well as sections 6:82–6:85 of the Civil Code on the regulations for electronically signed contracts shall prevail.

The language of the electronic contractual legal relationship shall be Hungarian.

Details of CONGRESS & HOBBY SERVICE LTD:

Company name: Congress & Hobby Service Ltd.

Company registry number: 06 09 009834

Tax number: 13472711-2-06

Registered office: 6725 Szeged, Szent Ferenc utca 8., I.3. Hungary

Phone number: +36 62-484-531

Email: info@congress-service.hu

Website: <http://www.congress-service.hu>

Valid from: September 21, 2014.